## GROWING, LEARNING AND LOVING WITH THE NPH Family

UPCAKES



Annual Report 2018



SINCE 1954 more than 18,000 children have called NPH home and thousands of people yearly receive assistance through our community service programs. NPH operates homes in Bolivia, Dominican Republic, El Salvador, Guatemala, Haiti, Honduras, Mexico, Nicaragua, and Peru.

## VISION

A world without poverty where all children develop their unique potential becoming productive members of society serving their community.

## MISSION

Nuestros Pequeños Hermanos<sup>™</sup>, inspired by Christian values, strives to create a loving and safe family environment for vulnerable children living in extreme conditions. Through comprehensive education, healthcare and spiritual formation, we give children the opportunity to develop their potential, shaping better futures for themselves, their families and their communities.



## VALUES

NPH is guided by the following core values:

**LOVE AND SECURITY:** manifested in the safety and stability of the family and realized by profound personal engagement in preparation for meaningful life and gainful employment.



**RESPONSIBILITY:** learning to be responsible and to respond to the needs of others, both individually and collectively.



**SHARING:** developing kindness, empathy and care for others, through what we say and do.



**WORK:** learning to contribute to one's family and community on the path to independence.

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FAITH AND SERVICE: putting Christian values into action.

## PRINCIPLES

Our deliberations, interactions, and decisions are founded on the Christian principles of: "...as you did to one of the least of these My brothers and sisters, you did it to Me." and "Lord, make me an instrument of Your peace..."

These principles guide our actions in reinforcing the rights and responsibilities of children as expressed through:

- ✓ Compassion and empathy toward others
- ✓ Care focused on the needs of each child
- Establishing and maintaining healthy family bonds
- ✓ Commitment to serve our family and our community
- ✓ Respect and humility in our attitudes
- Transparency and accountability in our actions and reporting
- Embracing diversity and inclusivity

## **REINHART KOEHLER** NPHI BOARD PRESIDEN

Reinhart Koehler with Pequeños at NPH Honduras

The year 2018 was certainly filled with many challenges. Natural disasters occurred in most of the countries where NPH operates, including a terrible volcanic eruption in Guatemala that destroyed entire villages. Storms and flooding plus social unrest in Haiti, Honduras, and Nicaragua have been ongoing. Extreme violence occurs daily in each Central American country. There hardly ever seems time to take a breath in peace. Life often seems fragile—just a step away from complete chaos. But somehow, God has given us the strength to continue our work and serve the most vulnerable with your support.

These conditions of poverty, violence, and natural disasters throughout many countries in the world have prompted increasing migration, which has become a controversial political topic. Over 60 million displaced people worldwide are now looking for safer places to live away from their countries of origin. We understand the controversy, but we do not understand, and in fact oppose, the use of children to deter adults from migration. The children did not choose to leave their countries, yet separation from their parents is a trauma inflicted on the innocent that will create tremendous lasting damage in those children.

We certainly are doing our part to address the underlying issues that drive migration. The ultimate goal of our NPH homes and community service programs is to enable vulnerable children to become caring Christians who will become leaders in their communities where they help build better societies. Supporting NPH means contributing to make the countries where NPH works better places for all who live there and provide incentives to stay in those countries rather than fleeing the poverty and violence.

Throughout 2018, NPH continued to expand its work to serve greater numbers of vulnerable children in a more diversified way. We work to best meet the children's needs, adhere to internationally accepted best practices, and stay well informed of the changing laws that govern alternative

## NPH increased its commitment to the community by:

- offered more academic scholarships
- expanded family strengthening programs
- increased family tracing services in transition homes
- implemented healthcare services and protocol for community students
- added more therapeutic services for special needs children and adults
- initiated girls' empowerment programs
- widened scope of critical surgery care

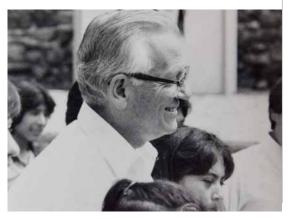


Children in community soup kitchen and tutoring program



NPHI Youth Conference activity

"What would Father Wasson have done?" is a question I hear often, especially from our Pequeños and Pequeñas, from those we call Hermanos and Hermanas Mayores who live independently now as adults with their own families. I remember especially how Fr. Wasson always insisted on the importance of sharing, not only materially, but especially through serving others in need. As a Catholic family, he insisted that sharing took place not only in the family, but also with our neighbors living in the community. Sharing also fosters the value of responsibility, not only in terms of doing things well and always doing your best, but also in the sense of responding (the root of the word responsibility). When we see a need, we respond.



childcare. NPH collaborates closely with national and regional authorities, as governments now strictly regulate the placing of children in alternative care programs to ensure that their needs are met. We serve ever more children through community and family strengthening services. The NPH OneFamily Program is serving as a model in Guatemala and Honduras, where the program is well established.

It is through these programs and other much needed community service initiatives that NPH receives recognition from government authorities for its traditional residential care home programs that continue to be our priority. In particular, government authorities look to NPH to be a refuge and 24-hour care facility to hundreds of special needs children who otherwise would have nowhere else to call home. Defending the rights of these children is paramount to our success in maintaining NPH as a welcoming, inclusive community.

As I look back on 2018, I am amazed at how well our NPH Family has been able to put Fr. Wasson's advice into practice, for children living in our homes and for those in the communities where our NPH homes are located, as we help them and their families through a variety of wonderful programs made successful through the dedication and commitment of our staff, volunteers, and Year of Service Pequeños and Pequeñas and made possible through your contributions.

One of Fr. Wasson's phrases I remember frequently is, "A child is only good because of someone." There are many ways to be that someone, and we are grateful that you have been that someone for the children of our NPH Family through your prayers, work, and support. Thank you for being that someone that enables our children to become what God intended them to be.

Sincerely,

Reinhart Koehler NPHI President

## What we achieved with your help... a glance at 2018 results

## Mexico

Reconstructed buildings, homes, infrastructure systems and cultural heritage buildings damaged in 2017 earthquake

Started the NPH OneFamily Program (Family Reintegration)

Caregivers earned national certification

Welcomed over 70 indigenous children from poverty and gang-affected areas



## Nicaragua

Developed tutoring program for community students who could not travel to school

Infrastructure improvements made to the onsite school buildings

Youth group delivered activities to communities

Launched sustainable learning program for water sanitation and hygiene

Special needs outreach program offered services to more families

## Dominican Republic

Launched job opportunities with international companies

Expanded transition home services

Increased community assistance for special needs children

Doubled size of Montessori program

Developed Saturday vocational and art workshops

## Honduras

Increased critical surgical care through One World Surgery's Holy Family Surgery Center

Supported more children to return to safe living solutions at transition home

Invested in girls' empowerment community program and creation of study center

Created growth of NPH OneFamily Program

Initiated onsite resources and training for caregivers

## Guatemala

Reinitiated girls' empowerment program

Delivered inkind donations and community support for volcano victims

Advancements and growth in NPH OneFamily program

Developed daycare center for working mothers

Implementation of the Montessori method in third grade

## Pern

Hermano Mayor/Psychologist became new House Director

Developed cultural dance and music program

Initiated NPH OneFamily program

Cultivated feed for livestock

Formalized local marketing/fundraising team

## Haifi

Delivered aid and inkind donations to 2018 earthquake affected areas

Haitian pediatrician returned to St. Damien Pediatric Hospital with specialty in cardiac surgery

Built multipurpose facility for special needs program

Equestrian riders qualified for Special Olympic World Games

Repaired housing, beds and added new mattresses

## El Salvador

Increased enrollment in early childhood stimulation center

Health services and well child exams were offered to community students

Initiated scholarships for high school and university students

Remodeling project launched at local high school Visitor program had an



## Bolivia

increase

Developed staffing improvements: evaluations, retreats and workshops

Formalized policies including registering with national tax system

Obtained government resolution to function as an independent school

Secured child ID cards and birth certificates

Completed building renovations on five homes









## MIGUEL VENEGAS NPHI EXECUTIVE DIRECTOR

Miguel Venegas with Pequeños from NPH Honduras

There is much good work to report from 2018. As we begin a new year, I look to set a realistic vision and goals for 2019 and inspire the NPH global family with aspirations for success in the longer term.

The 2018-2020 NPHI Strategic Plan remained a core focus for the team last year.

#### CARING FOR OUR PEQUEÑOS AND SUPPORTING FAMILY CONNECTIONS

Within the strategic plan, our focus has been to work with children individually so they can truly know the family they come from. When possible, we encourage children to visit their biological family regularly in order to help them understand why they are with NPH, to view their families with compassion, and to help them realistically envision the possibility that they could live with their biological family in the future.

#### STRENGTHENING COMMUNITIES AND FAMILIES

NPH OneFamily, our reintegration program, has grown. We were able to support more children in Honduras, Guatemala, and Mexico and reintegrate them with their biological families. We have increased the number of community students in our schools in Haiti, Guatemala, El Salvador, Nicaragua, and Bolivia. And we have increased support in our daycare center in El Salvador and started a daycare center in Guatemala.

#### THE NPH REPUTATION

It fills me with pride to know the NPH childcare framework continues to be recognized by national and global agencies. We are held up as an exemplary social service organization that implements best practices in childcare.

For example, NPH Guatemala was invited by Consejo Nacional de Adopciones (CNA), a government agency that oversees residential care facilities, to present best practices in family reintegration to all children's homes in Guatemala, who collectively care for more than 4,000 children.

The Central America Donors Forum invited NPH to participate in its annual gathering in El Salvador. We shared how a bottom-up approach to investing in new talent can nurture leadership practices among capable youth and young adults and help create a new generation of globally minded leaders.

#### REVENUE

In 2018 we continued the search for renewable sources of income. As a result of our increased fundraising efforts, NPH secured nearly US\$100,000 in new grant funding within Latin America and the Caribbean.

Our ramped up and coordinated marketing activities within NPH countries are beginning to yield positive results through new campaigns targeting in-country donors and a greater focus on relationships with corporate donors. This approach aligns with the NPHI Strategic Plan, but there is still more we can and must do.



El Salvador students pose for "put on your backpack" campaign photo used for local donors



NPH One Family program member in Honduras speaking with NPH social workers.

We also participated in a forum focusing on child and youth risks in Salamanca, Spain, last November. NPH is often solicited by child welfare agencies and authorities in the countries where we work to help local agencies adopt our model.

#### **OUR WORLD VIEW**

Throughout 2018 the world witnessed the protests of Nicaraguan students asking for more opportunities for a generation of young people lost in disappointment, for whom the prospect of a bright future simply does not exist. These protests spread to other sectors of the Nicaraguan population, laying bare great poverty and feelings of powerlessness. Hundreds have died, nearly all of them under the age of 40.

Looking towards the Caribbean, we saw protests in Haiti calling out alleged corruption committed by the few who want to keep for themselves the meager resources of a poor nation. These protests left innocent people dead and injured. Amid the violence, the affected population had little hope of medical assistance due to the closure of hospitals in 2018. This is a major reason why our team at St. Damien Pediatric Hospital faced an increased and overwhelming demand for priority medical care.

#### **OUR CONTINUING COMMITMENT**

All this leads us to reflect on the commitment we have as NPH leaders and staff. We are very dedicated to our Pequeños. We are focused on breaking the cycles of poverty and of ignorance.

In 2019 the third millennium is no longer new, but some of the challenges faced by NPH and our global community are. The mission of NPH marches on. The NPH family grows bigger in some ways and smaller in others. The needs of the communities we serve are persistent, yet evolving. Our shared social commitment is a grave, nearly tangible responsibility that drives me to do what I feel called to do: to care for the most vulnerable and to ensure that justice is available to all.

Our current context means that we must continue the work of our core mission by effectively adapting to an environment that changes all the time. It drives us to create programs that respond to these realities, while our core values and philosophy teach us to respond to these needs.



NPH Mexico students of the cuisine workshop



NPH Dominican Republic Montessori program



I'm proud to say we have responded. Just one example among many is the situation in Guatemala of May 2018. When nearby communities were affected by the eruption of Volcán de Fuego (Volcano of Fire), National Director Orlando Ramos, his staff, and NPH volunteers responded by offering immediate material aid, plus psychological and spiritual support that continued for several months. The volcano remains active and displaced families are still living in temporary housing. Today, NPH Guatemala continues working with local first responders and government aid agencies to provide essential support to families in need.

#### **2019: THE IMMEDIATE FUTURE**

What can we genuinely achieve in the face of the challenges that 2019 will bring? I believe the answer lies in setting realistic goals for ourselves and realistic expectations for our stakeholders. We must continue our focus on the five initiatives represented in the NPHI 2018-2020 Strategic Plan.

- 1. To care for our Pequeños and support their family connections with existing resources.
- 2. To strengthen families and communities.
- 3. To attract, retain, and train high-potential staff and develop effective leaders within our organization.
- 4. To increase revenue within NPH home countries.
- 5. To gather data to support operational excellence, measure our impact, and inform critical decisions on where to focus.

All our efforts can be distilled down to a single outcome: to help each Pequeños reach his or her unique potential for the benefit of society.

In 2019 this grand vision means one thing: we have to increase revenue, through NPH homes, NPH fundraising offices, and other sources and means yet to come. Our focus is caring for our kids. We are experts in this area. We now need to focus, as well, on raising money and growing our expertise in this critical area.

It is quite something to realize that this year the NPH family will celebrate its 65th anniversary. When I ponder what we achieved in 2018 and picture all of us building upon that work in 2019, I feel that Fr. Wasson's legacy is still the light that illuminates our path—yesterday, today, and forever.

Thank you and God bless, Miguel Venegas NPHI Executive Director

Orlando Ramos (left) National Director of NPH Guatemala and team members deliver supplies to a shelter.



Baptism at NPH Honduras



Staff training at NPH Peru

## **2018 HIGHLIGHTS**









**42** university graduates



## 545 Holy Sacraments





**1,057** Honduras Holy Family Surgery Center Surgeries **6,605** consults



88 full-time volunteers from 15 countries



350 childcare staff received ongoing trainings in best childcare practices



**941** Children and women living with HIV that received antiretrovirals

**114,566** Services provided through community outreach programs



Ninth annual Youth Development Leadership Workshop at NPH El Salvador.

## FAMILY SERVICES

With the creative and dedicated work of more than over 350 caregivers, plus the support of Year of Service youth (NPH youth who serve a year or more with their NPH Family) and NPH volunteers, our children receive high quality care. 2018 brought the development of stronger local family service teams that helped ensure our core programs maintain the spirit and legacy of Fr. Wasson's mission.

Family Services continues to strive to comply with accepted child-to-caregiver ratios, assuring that our children and youth receive the supervision and individual attention that our mission mandates. Because the highest percentage of the NPH child population is over the age of 13, Family Services has continued to focus our programming for youth and young adults in the areas of accompaniment, strong personal formation, and career planning (life planning, transition, and independence programs). 2019 will bring a greater focus on our special needs population, specifically the ratio of specialized caregivers necessary to bring love and care to these most vulnerable.

#### YOUTH DEVELOPMENT WORKSHOP

In 2018 our International Youth Development Workshop used the theme "Who Am I?" to help children delve into their place in the NPH family, in their biological family, and in the community. The workshop was facilitated and supported by past participants and a group of Hermanos Mayores (youth who grew up at NPH), along with Family Services Coordinator Avriel Burlot and other department staff. What a joy to witness the development of dreams, potential, and optimism in our youth!

#### **LEADERSHIP CONTINUUM**

The ongoing partnership with Perennial (formerly iLEAP) brought together more than 30 Hermanos Mayores and local NPH staff for in-depth personal formation training that focused on social and civic leadership and entrepreneurial endeavors. Follow-up and mentorship became hallmarks of 2018. This collaboration continues with the ongoing support of our valued partner, John DeBlasio of GPD Charitable Trust.

#### **INTERNATIONAL PROFESSIONAL WORKSHOPS**

In 2018 two International Family Service Workshops focused on bringing psychologists, house directors, local Family Service Coordinators (who manage the core programs in each home), and Spiritual Formation teams together to empower local staff to provide even more individualized attention and stronger programmatic focus to our staff and to our youth. Themes included protocols for suicide, pregnancy, transgression, and sexual abuse; transition and independence programming; and teamwork among multidisciplinary professionals.



Dynamic activity at Spiritual Workshop at NPH Honduras.



Perennial Workshop participants for in-depth personal formation training



Central American Donors Forum in El Salvador



Nelly Fernandez from Family Services helped to organize the Congress of Children and Youth at Risk.



Fr. Reynaldo Galindo, chaplain NPH Guatemala, and children during mass

#### **EXPANDING OUR SERVICES**

With Family Services deeply engaged in the development and ongoing overall transformation of NPH services, the impact of years of professional childcare and training is clearly visible. At the end of 2018, the number of community students attending NPH schools—including daycare centers and community programs—was equal to the number of children who are cared for full-time in our homes and in the NPH OneFamily program. It's exciting that community children and their families benefit from our child-centered programming and childcare expertise.

With Family Services leading the push, NPH continues to be a leader in the international community in the areas of early childhood development, parental training, youth development, gender equality, life planning, and family tracing. 2018 brought participation in the Central American Donors Forum in El Salvador. NPHI Family Services staff and Neftali Sola, educator and Hermano Mayor from El Salvador and graduate from various NPHI Leadership programs discussed on a panel about leadership strategies in Central America. They spoke about how NPH demonstrates nurturing leadership practices among capable youth and young adults and how that can create a new generation of globally minded leaders, ultimately achieving more social justice and equity in the world.

NPHI Family Services staff Nelly Fernandez and Markus Streit participated in the First Ibero-American Congress of Children and Youth at Risk. Stefan Feuerstein, National Director of NPH Honduras joined them. Panels of experts included people from UNICEF, Save the Children, international law and policy experts, and scientists from the Salamanca University. These international professionals care deeply about the challenges and needs facing youth, communities, and families in Central America. These interchanges bring to the forefront the necessity of international networking, partnering, and collaboration.

#### **BRINGING OUR FAITH TO LIFE**

While sacraments, liturgies, and catechesis are part of our Catholic practice, so is learning to be good Christians and basing our work on our deep values. Each NPH home has programs in the area of Spiritual Formation. Depending on the depth of their local teams of chaplains, volunteers, and catechists, our children and youth receive a strong foundation in Catholic teaching as well as participate in retreats, services, and faith formation education. In addition, each home looks for ways to be involved in the parish life of their community parishes and dioceses.

#### PREPARING FOR LIVES OF SERVICE LEADERSHIP

The Seattle Institute was founded in 2011 to continue Father Wasson's legacy by developing a future generation of leaders for our NPH homes. The curriculum is based on principles of servant leadership and grounded in our NPH philosophy.

The Institute is now in its eighth year and with the arrival of a new coordinator, we see the program expanding to include a stronger focus on personal formation, leadership, and ambassadorship.

Each participant:

- Lives with a homestay
- Works with an intergenerational mentor
- Studies intense English at a community college
- Participates in job-shadowing, workshops, service activities, and more
- Is coached in their personal growth by the program coordinator and supporters

This program is made possible with support from





and many individuals, families and organizations throughout the Northwest, U.S.



Third Year Medical Student

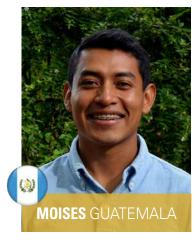
"To me, leadership is finding a way to serve others and positively influence their lives."



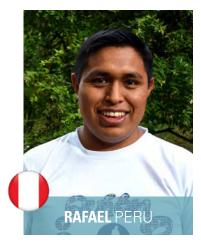
Fourth Year Finance Student

"I hope to grow personally as a leader to better serve my NPH family and community."

#### CLASS OF 2018-2019



Fourth Year Clinical Psychology Student "I want to know myself better, learn more about leadership to be able to help."



Administration University Graduate

"I want to develop my leadership abilities and to serve my community."



Second Year Nursing Student "Strong leadership means to lead with humility, faith and with a sense of service."





Volunteer occupational therapist at NPH Honduras

#### **INTERNATIONAL VOLUNTEERS**

Our international volunteer program continues to undergo changes, while still providing support to many areas of our work. Volunteers in the fields of medicine, education, office administration, and in our community outreach programs offer strong role models to our children and youth. Family Services is very appreciative of the hard work and dedication of our volunteers.

#### **VOLUNTEERS THAT JOINED OUR NPH FAMILY**

Jan 2016: 40 new volunteers July 2016: 31 new volunteers Jan 2017: 26 new volunteers July 2017: 26 new volunteers Jan 2018: 28 new volunteers July 2018: 18 new volunteers Four Latinos will start their volunteer service in our homes in January 2019

Our first Hermana Mayor will serve as a volunteer in January 2019

92 volunteers, from 14 countries, served in seven of our homes in 2018

My tenure as director of Family Services will end soon. I am deeply proud of the level of professionalism of not only our determined international team, but also the hundreds of childcare professionals in our homes. They work tirelessly to bring individual attention, essential psychological and educational services, and, most of all, love and care to our children and youth. We look forward to 2019 and the challenges and opportunities that will come our way. We will strive to respond to the needs facing us and our homes with hope and grace.

Thank you, Donna Egge NPHI Family Services Director



Volunteers at NPH Bolivia



Donna with her godson at NPH Honduras



NPH OneFamily members in Guatemala speaking with the NPH social worker.

## NPH: FATVELY

For a second year, the NPH community celebrated the growth of our family reintegration program, known as NPH OneFamily. NPH believes wholeheartedly that when children can live with their families in a healthy and safe environment, this is the best choice. Our program began in Guatemala and Honduras. Last year, it expanded to Mexico as a pilot initiative. As we embark on 2019, we take a moment to thank NPH supporters and staff for their contributions. We also want to clarify the program's objectives, explore how it addresses children's and families' needs, and explain how NPH continues to evolve in our programming.

#### WHAT IS FAMILY REINTEGRATION?

The *Guidelines on Children's Reintegration* \* defines family reintegration as "the process of a separated child making what is anticipated to be a permanent transition back to his or her family and community (usually of origin), in order to receive protection and care and to find a sense of belonging and purpose in all spheres of life."

#### WHY IS FAMILY REINTEGRATION SO IMPORTANT TO NPH?

It is the NPH mission to create a loving and safe family environment, so that children can reach their unique potential. Our program closes a critical gap for many families who were previously unable to care for their children.

NPH is part of a worldwide movement that prioritizes a child's right to live with family and recognizes family care as the best option for a child's development. This year marks the 10-year anniversary of the *Guidelines for the Alternative Care of Children*\*\*, a United Nations General Assembly resolution that summoned member states and communities to seek family environments for children, to eliminate poverty as a reason for which children enter institutional care, and to provide institutional care to children only as a temporary last resort.

Simultaneously, NPH upholds the dignity and rights of each person, starting with children. In countries where we serve, children continue to suffer the injustices of poverty, crime, natural disaster, abuse, and neglect. As the worldwide community joins together in working toward the ambitious 2030 U.N. Sustainable Development Goals, NPH has adopted a number of objectives from the U.N. guidelines.

#### NPH'S COMMITMENT TO A GLOBAL MOVEMENT

We have incorporated six of the 17 U.N. Sustainable Development Goals into the performance measures of our core programs.



\* https://www.familyforeverychild.org/wp-content/uploads/2016/08/RG\_Digital\_DC.pdf \*\*https://www.unicef.org/protection/alternative\_care\_Guidelines-English.pdf

#### HOW IS THE NPH APPROACH TO FAMILY REINTEGRATION UNIQUE?

We go beyond simple family reunification, which refers merely to the physical return of the child. NPH provides children access to the comprehensive continuum of care guaranteed to each child in our care—education to reach their unique potential, healthcare, nutrition, and security within a loving family environment.

Experts commonly agree that "reintegration should not be seen as a single, one-off event, but rather a longer term process with different phases, including extensive preparation and follow-up, with proper support services provided to families and children at each step of the way." (*Guidelines on Children's Reintegration, 2016\**)



#### NPH Guatemala social workers visiting a NPH OneFamily member at school

#### THE NPH APPROACH

BEFORE REINTEGRATION	DURING REINTEGRATION	AFTER REINTEGRATION
Engage children in family awareness programs so they can understand their options to live with families. Take their opinions into account.	Provided compassionate and child-centered approach focused on the child's well-being.	Frequent follow-up visits, especially in the first six months, by social workers or psychologists based on individual family plan.
Professional team of social workers and psychologists assess biological families' ability, readiness, and desire to receive the child into their care.	Await approval from local authorities for the reintegration of children with biological families.	Enrollment in school, delivery of medication, and transfer of economic resources to provide for nutritious meals.
Coordinate with child welfare authorities to review and determine viability of reintegration.	Communication throughout the NPH home to provide a dignified farewell	Unannounced visits to schools and children's homes to track academic progress, review family dynamics, and provide support.
Design a follow-up plan based on the individual needs of the child and family.	Moving assistance and structural improvements to home, if necessary.	Review and modification of individual family plan with team, especially in cases of complex family dynamics or non-compliance.
	Annual child wellness check provided by NPH clinic or local health center.	
		Invitation to annual reunion activity at NPH home to reunite children and staff.
		Immediate communication by NPH staff to corresponding authorities in cases of rights violations.
		Support continues until child reaches independence, including vocational or university education.

Participants of the NPH OneFamily Conference and Workshop, hosted in Guatemala.

#### HOW DOES NPH EVALUATE AND IMPROVE ITS FAMILY REINTEGRATION PROGRAM?

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Since 2016 our team of childcare experts, working alongside national directors, social workers, and psychologists, have developed and applied a set of best practices in family reintegration, not only ensuring culturally appropriate care, but also designing effective follow-up support strategies. Frontline staff, comprised of local social workers and psychologists, possess experience and training to deliver high-quality support to children and families.

Continuous review, evaluation, and learning remain a priority for NPH, especially since each family requires individual support and our resources are limited. In May 2018, teams from six countries attended the NPH OneFamily Conference and Workshop, hosted in Guatemala. The experience provided for an analysis of current programming, the sharing of results, and an increase in knowledge among the participating international and local professionals and experts.



NPH Honduras social worker during a home visit of a NPH OneFamily member.

"NPH is now in the vanguard of dramatic and dynamic processes of change as it is experimenting, introducing and promoting with an ever-expanding range of alternative facilities that focus forcefully on the best interests of each individual child. The U.N. Convention on the Rights of the Child occupies center stage of their policies and practices." Nico van Oudenhoven, Child Psychologist

"What is fantastic is to see all these colleagues here together, who have just started with a new program that's really important for the children. All these people really want to learn how to do it best." Bep van Sloten, International Alternative Care Consultant



Nico van Oudenhoven (left) and Bep van Sloten (middle) working with NPH staff during the NPH OneFamily Conference and Workshop.



Manuel and his mom embrace with the NPH Honduras head psychologist



The NPH OneFamily Guatemala team presenting at the CNA Conference

International Alternative Care Consultant and Trainer Bep van Sloten mentored NPH throughout the three-day experience, delivering training on the psychosocial dynamics of reintegration to pay special care to the bonds broken and formed as children enter and leave NPH care. Nico van Oudenhoven, a child psychologist and founder of International Child Development Initiatives, highlighted a timely perspective on the application of the *Guidelines for the Alternative Care of Children* and truly encouraged the teams in their tireless efforts.

A delegation of the National Adoption Council (CNA), which oversees all children's homes in Guatemala, attended the conference to share its future vision while highlighting a dependency on NGOs to supplement a lack of resources at the federal level. Afterward, NPH Guatemala was invited by CNA to present best practices in family reintegration to all children's homes in Guatemala, currently caring for more than 4,000 children. The presence of UNICEF Guatemala underscored the urgent need to focus resources and attention on families.

The workshop portion focused on leading practices in follow-up support, including attention to mental health, parental training, maintaining connection to the NPH family, analysis of successes and challenges, strategies to empower and avoid dependency, improving coordination and teamwork, and motivating staff.

Storytelling played a key part in helping us better understand the real-life experiences of family reintegration. When teams began to share their individual stories, we could truly feel their passion for this valuable work. NPH Honduras told the story of a parental training class where a mother shared, "I want to study for my kids, be a better person for them. Thank goodness for the help of my friends, some pastors, and the psychologists at NPH. With the help of God, I know I can make it through."

#### HOW DO CHILDREN STAY CONNECTED TO NPH?

Each year in Guatemala (August) and Honduras (December), we invite children and families supported in the program to visit the NPH home and honor the relationships they formed while at NPH. When Manuel<sup>+</sup> arrived to NPH Honduras in December for the yearly reunion, his mom said, "It's a spectacular experience. It's already my second time." But even more heartwarming was how he sought out his favorite caregiver, and reminisced about their experiences together with his friends. These encounters are meaningful for children who now live with their families. But, perhaps, they are even more important for us to see them happy, healthy, and appreciative for both their biological and NPH families.

NPH also encourages sponsors to visit the children and families they support. Over the past year, NPH facilitated visits of children to NPH homes to meet and spend quality time with their godparents. Finally, this year, three recent high school graduates have begun giving back in a Year of Service to NPH, continuing with a longstanding tradition and powerful experience in their personal development.

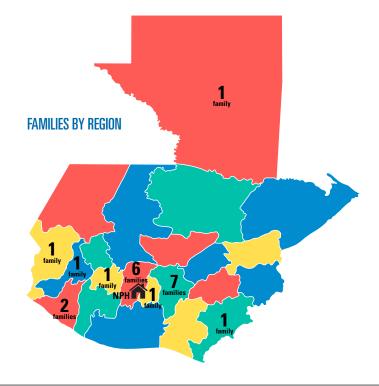
#### WHAT DOES THE FUTURE HOLD FOR NPH'S FAMILY REINTEGRATION EFFORTS?

Over the next year, we will focus on five priorities: offering more opportunities for children to live with families; scaling up programs in other countries where NPH serves; better understanding of opportunities to partner with communities, NGOs, and government in order to link families to local support networks; exploring opportunities to improve family resiliency and economic independence; and developing effective responses to address the challenges facing families.

We thank the frontline social workers and psychologists for their tireless efforts in providing care and support to families; the national directors who support, motivate, and guide them; the communication officers for the uplifting images and stories highlighting the program throughout the year; and the sponsors and donors whose generosity makes this program possible.

NPHI OneFamily Team

Christopher Hoyt, Donna Egge, Nelly Fernandez, and Markus Streit



NPH Honduras social workers visiting a NPH OneFamily member.

#### **GUATEMALA HIGHLIGHTS**

92 follow up visits provided

Number of children supported increased from 26 to 38
One young woman began her Year of Service at NPH
One high school graduate
Two junior high school graduates
Two primary school graduates
Two students recognized for academic excellence
89% of students passed the academic year
Two confirmations in local churches
Families living in remote areas of Petén participate in "small communities" or families gather to study and discuss Scripture.
One emergency operation supported by NPH
97% of children received wellness check at NPH
21 children received medication
Three girls celebrated their 15th birthday party at NPH

FAMILIES BY REGION

#### **HONDURAS HIGHLIGHTS**

Number of children supported increased from 45 to 52 182 visits by NPH support team to homes and schools Two young men began their Year of Service at NPH Two high school graduates Two junior high school graduates One vocational school graduates Individual vocational support for a child who is blind Two students recognized for academic excellence 81% of students passed the academic year 17 children regularly attend religious services with their families 100% of children received wellness check at local health centers 10 children receive specialized medical support



Child receiving immunization at the NPH Guatemala clinic.

## MEDICAL SERVICES

In 2018, NPH continued to provide quality healthcare with a child-centered approach in countries where the basic human right of access to healthcare is quite difficult to accomplish. Our medical programs strive to provide the best care possible for populations of children living in NPH homes and for those in the surrounding communities. Medical Services uses an integral, holistic, and comprehensive approach that takes into consideration environmental, psychological, preventive, and curative factors. Each regional medical coordinator assists in monitoring children with chronic conditions, delivering vaccinations, coordinating therapies and annual well-child checkups, ensuring the appropriate use of cost-effective drugs, procuring specialized medicines, and implementing public health interventions.

The NPH Medical Services' motto is "what would you do if this patient were your own child?" The answer is obvious. Even if the necessary treatment can only be found abroad, NPH will do it! For the past 10 years NPH has sent nine children to Italy and Spain for difficult surgeries or treatment, among them kidney transplants, congenital heart diseases, leukemia, oncology diseases, and severe orthopedic problems. All of this is possible thanks to the surgeons, hospitals, airlines, and NPH fundraising offices. What we can do working together as a team has no limits.

The NPH healthcare programs reached many milestones in 2018 that are aligned with the U.N. Sustainable Development Goals and with the international standards of well recognized healthcare organizations.

#### GOOD HEALTH AND WELL-BEING - SUSTAINABILITY GOAL #3

Fortunately there were no major vector-born epidemics (dengue, the Zika virus, chikungunya, or malaria) thanks to the strengthening of preventive measures, like mosquito nets and regular fumigation. Only a few homes reported chicken pox cases, which is quite common in settings where a high number of children live together.

NPH maintains an average 85% vaccination rate according to the ages of the population. Our goal is 92%, which has been achieved in previous years with additional funding sources. The World Health Assembly Global Vaccine Action Plan calls on all countries to reach 90% coverage with all vaccines by 2020.

The World Health Organization (WHO) defines health as, "a state of complete physical, mental and social well-being and not merely the absence of disease or infirmity."

#### NPHI Medical Services On-site Visits

- One per year to each NPH Home
- Regular monitoring of core programs
- Annual evaluation of country-specific healthcare goals
- Ensure adherence to NPH healthcare policy, quality standards, and global health indicators



NPH Mexico internal clinic



NPH Haiti baby house internal clinic

#### ZERO HUNGER - SUSTAINABILITY GOAL #2

NPH's food menus have improved substantially, providing children with the necessary micronutrients and vitamins to grow healthy and happy. Nevertheless, Latin American children overall continue to show a high percentage of chronic malnutrition, an invisible condition that is identified through consistent measurement of growth and development.

Chronic malnutrition in children inhibits growth as a result of deficient nutritional intake. Long-term deficiencies can have grave consequences, affecting lifelong physical and cognitive development. These children will have difficulty understanding lessons in school leading to high dropout rates, which, in turn, can lead to low levels of job skills and a lifetime of low-paying employment.

Global leaders in chronic malnutrition are some of the countries where NPH operates— Guatemala, Honduras, Nicaragua, Mexico, and Peru. Of the 200 million children worldwide who live with chronic malnutrition, 25% or 50 million are in Latin America.

#### CLEAN WATER AND SANITATION - SUSTAINABILITY GOAL #6

Water is life. It is also the source of many diseases, if not properly treated, thus making clean water a priority in all NPH homes. NPH Haiti formed a partnership with a team from the United States and used funds from Europe to improve water service for the flagship property located in the mountains of Kenscoff. This project has brought hot water to the property, a change welcomed by the children and caregivers given the cold and foggy climate of the region.

#### CHRONIC CONDITIONS AND CHILDREN WITH DISABILITIES OR SPECIAL NEEDS

The prevalence of children with chronic conditions is quite high in NPH countries as a result of inadequate prenatal care, teenage pregnancy, and environmental factors. Almost half of the population in some NPH countries has some sort of chronic condition and 20% have disabilities, which means higher healthcare expenses and more follow up care.

In 2018 Medical Services developed and presented first at the medical services workshop in April and then again at the psychology workshop in October, "Sex Education Guidelines for Children with Disabilities," which will be implemented in each NPH home in 2019.



NPHI Medical Services team members

#### **HEALTHY PEQUEÑOS**

University of Pennsylvania School of Nursing senior Alaina Hall was among the nine winners of a \$100,000 prize in funding for Penn seniors to design and undertake post-graduation projects that make a positive, lasting difference in the world. Hall's nonprofit project - Healthy Pequeños (Healthy Little Ones) - is a nurse-led multiinterventional health-promotion effort that aims to address the global health problem of infectious disease in children. Working in partnership with NPH Mexico, Hall is working to improve health education for children and their caregivers, strengthen infection screening and identification processes, and reduce exposure to infectioncausing pathogens by providing filtered water and repairing damage to local sewage structures.



Alaina (left) in the NPH Mexico clinic

#### EXPANDING PROGRAMS AND COMMUNITY OUTREACH

Medical Services has developed cost effective and impactful healthcare initiatives for our expanding programs. With the increase in the number of adolescents in the population, we have restructured our programs to adapt to this change. These initiatives include health school programs for children of all ages from pre-K to high school. The program also includes health monitoring for children in community centers run by NPH, for children in transition homes, and for NPH OneFamily.

#### MENTAL HEALTH

Mental health in vulnerable communities demands a professional and multidisciplinary approach to evaluate needs and provide integral, specific support for the healthy development of the individual and the benefit of the community.

A multidisciplinary approach is applied case by case for effective evaluation, treatment, follow-up, and staff training and advice. For staff, empowerment and training in trauma-informed practices is a requirement, as most of the NPH population has suffered an adverse childhood experience (ACE). In our efforts to comply with UNICEF guidelines and accepted children's rights practices, we provide age-appropriate sex education based in human and spiritual values.

Among the most common diagnoses are post-traumatic stress disorder (PTSD), attachment, depression, attention deficit hyperactivity disorder (ADHD), and adverse childhood experiences (ACE).

#### HEALTH EDUCATION FOR LOCAL STAFF AND CLINICIANS

Medical Services delivers continual on-site training and hosts an annual medical workshop. We develop healthcare policies, manuals, guidelines, protocols, and procedures based on international standards and best practices, using evidencebased medicine.

On behalf of the NPHI Medical Services team, we express our deepest gratitude to all the professionals and teams, and all of those who have provided us with continued support in 2018.





### 17,178 nurse consults



98(

Pilar Silverman, MD NPHI Medical Services Director







7,399 mental health services









Rebuilt water treatment plant

## MEXICO

#### EARTHQUAKE RECOVERY CONTINUES

In the aftermath of the 2017 earthquake, several international companies approached NPH and committed to support our long-term recovery efforts. Thanks to their assistance, NPH Mexico completed construction of a water treatment plant in Miacatlán, including a new elevated water tank and a modernized hydraulic network. We were able to save our large historic dining hall and kitchen. Our school buildings are once again safe to hold classes. And various cultural heritage buildings on the Miacatlán property are now secure.

"We are proud of our caregiving staff. Full certification of the entire group by federal authorities is a proud accomplishment. The endorsement of NPH Mexico by our governing bodies and the credentials of our professional caregivers attest our claim to be best permanent home for children in Mexico. In fact, very soon all of our children and youth will be living in smaller homes of up to 16 people. In place of large dormitories, we will provide them more personalized care and the best quality of life possible with us.

Rafael Bermúdez National Director NPH Mexico



After much deliberate preparation, NPH Mexico took the first step to join the NPH OneFamily program that has been implemented in other NPH homes. This move helps us comply with DIF (Mexican childcare authority) regulations and aligns with NPHI guidelines. Follow up is carried out by our team of social workers and psychologists in order ensure that the children are adapting well in this new, though familiar, environment. Currently two brothers have returned to live with their biological family. Two sisters will soon be reintegrated to the same family. Two more families are under consideration.



Staff speaks with brothers who are in the NPH OneFamily program.



ADUATES	5 53 69 60	Kindergarten 6th grade 9th grade High School	
à	60	Vocational Certification	
0	<b>16</b> University		
213 Holy Sacram		Holy Sacraments	
	37	Quinceañeras/os	

Mixteco children playing at NPH Mexico

#### NPH OPENS ITS ARM TO DOZENS IN NEED

Last year a group of 74 indigenous Mixtec children from four communities in the Sierra region of Guerrero came to NPH Mexico. Parents of these children approached National Director Rafael Bermudez Gutierrez to ask him to care for the children. They sought a safe place where their children could live and attend school. These children came from Metlatónoc, the second poorest municipality in Mexico. After complying with local authorities' guidelines and securing proper documentation, NPH Mexico staff received the undernourished children in Miacatlán. Their condition has steadily improved. In 2019 a trip is planned for the children to visit their relatives, along with a health campaign to benefit to local community, plus summer courses led by NPH staff with assistance from the children so that they can participate in teaching other Mixtec youth who live there. NPH Mexico is planning additional projects to support these indigenous communities that will be led by our Mixtec children.

#### NPH CAREGIVERS NATIONALLY CERTIFIED

All NPH Mexico caregivers, 42 in total, were trained and certified in compliance with Mexican federal code (Norm EC0934) to care for children and youth. This standard is the national benchmark for evaluation and certification of childcare staff and is required by a number of Mexican childcare authorities. DIF recognizes this certification and factors our compliance in its licensing of our organization as a home for orphaned and abandoned children. The next step in our staff professional development plan is to train and certify teachers and directors.

#### **BUILDING HOMES INSIDE AND OUT**

As part of our rebuilding efforts, we are moving from open dormitories to family-style homes in Cuernavaca and Miacatlán. This change will create a more welcoming atmosphere and support more personalized and inclusive attention from caregiver to child. A family atmosphere is one where feelings of harmony, support, and protection naturally prevail. In Casa Buen Señor in Cuernavaca, all 163 of our youth live in a home-style arrangement with groups of eight or nine in each house. In Miacatlán we anticipate all our children will be living in the new homes by the end of 2019.



Example of a home in Sierra region of Guerrero



Caregivers received certification training





## HONDURAS

#### **OUR FLAGSHIP PROGRAM GROWS**

Our NPH OneFamily program increased the number of children reunited with their biological families in 2018. In all 61 children have been reintegrated with their families since the program's launch in 2017. While the children have the comfort of living at home, they continue to receive economic, educational, and social support from NPH. A staff of four highly skilled psychologists and social workers helps families through the transition process and ensures they have the resources necessary for a successful future together. These efforts support a long-term solution for children and families scarcely offered by other childcare agencies in Honduras. NPH OneFamily has strengthened our relationship with the Honduran Government Directorate for Children, Youth, and Family (DINAF). It has helped NPH Honduras to broaden the international conversation surrounding alternative family care. In 2019, the goal for this program is to continue successfully reconnecting children with their biological families where appropriate and offer workshops for these children and their families to reinforce relationship development.

"Here in Honduras, every day and in all of our programs,

we get to see the love, the gratitude, and the trust that forms in the lives of our children and their families because of the blessing that is NPH. We're so proud of what we have achieved during this time of transformation. And we are grateful to all of our supporters who have continued to believe in our work, our potential, and our family. So many lives are better because of what you give us the opportunity to do."

Stefan Feuerstein National Director NPH Honduras

Departure mass with Fr. Jose for children and youth being reintegrated with their families.

#### **CARING FOR OUR CAREGIVERS**

In February 2018 NPH Honduras set out to improve the quality of care its children receive by providing onsite resources to caregivers. The home's 70 caregivers received training on topics like empathy, conflict resolution, and relationship building. The training program was developed based on the staffs' Cuida scores. Cuida is an assessment used to evaluate an individual's ability to work with children. In addition, biannual performance measurement surveys were conducted. Also a full-time psychologist dedicated to providing guided trainings, personnel assessments, and emotional support was hired. As a result of these efforts. NPH Honduras is now staffed with a more stable population of caregivers who are gualified to care for children who have experienced serious trauma. In 2019, the program's goals are to compile data yearly to track each caregiver's progress over time and support specific areas of improvement.



Caregiver walking with children

- 11 Kindergarten **BRADUATES** 
  - 10 6th grade
  - 26 9th grade
  - High School 21
  - Vocational Certification 53
  - University 9
  - Holy Sacraments 67
  - Quinceañeras/os 30



HFSC staff reviewing an xray

#### SPECIALIZED HEALING

One World Surgery's Holy Family Surgery Center (HFSC) provides quality surgical care not only to our children at NPH, but also to the Honduran population. Among the center's 2018 accomplishments, its clinicians hosted their first spinal brigade through a partnership with NuVasive Spine Foundation, it collaborated with Medline Industries to manage supply use and increase cost-efficiency, and it launched a physician leadership council to enhance care across specialties. With the help of voluntary medical brigades and local staff 1,057 surgeries and 6,605 consults were performed, including 12 surgeries and 105 consults for our children. HFSC gives its patients access to quality surgical care and specialized operations that are not readily available in the country. Last year One World Surgery began expansion into the Dominican Republic. In 2019, the HFSC team plans to continue improving patient care and satisfaction as well as implement new systems to monitor and evaluate business operations.



Girls' empowerment activities with special needs youth

#### **GIRLS EMPOWERED**

Chicas Poderosas, NPH Honduras girls' empowerment program, experienced significant growth in its community initiatives. The program supports approximately 121 young women, including those with varying special needs, at our main home and in the nearby communities of Mata de Platano, Guangololo, and Talanga. The program engages them in diverse activities meant to build self-confidence and leadership skills. By investing in our girls, we are investing in their futures and those of their families and communities. In 2018, we hired a full-time employee to direct the program, plus another employee to manage a new study center in Mata de Platano. Participants in Chicas Poderosas are better equipped to champion gender inequality in their local communities. They are also more likely to take advantage of opportunities presented to them both within and outside of their communities. Paired with our community services program, Chicas Poderosas' goals for 2019 are to support girls without jobs or higher education by providing vocational training that teaches them employable skills and to hire a full-time psychologist to serve this population's emotional needs.

#### SUPPORTING SUCCESSFUL TRANSITIONS

In 2018 Casa Mi Esperanza, NPH Honduras' transition home in Catacamas, celebrated its one-year anniversary. We've helped 68 children successfully transition to safe long-term living solutions. Eight more employees were added to the interdisciplinary team of caregivers, comprising teachers, social workers, psychologists, drivers, and medical staff. By providing services that are largely unavailable at other childcare agencies in the country, Casa Mi Esperanza serves as the best "short-care" solution for children in transition. In 2019 NPH Honduras hopes to increase follow-up support given to children reintegrated with their families. We also plan to have a representative of Honduras' child welfare agency, the Directorate for Children, Youth, and Family (DINAF), work permanently in the home to provide individual attention to each case and attend to a larger population of children.



TRANSITION HOME CARE: \$2,275

(AVERAGE PER STAY PER CHILD, INCLUDES SALARIES)



Receiving holy sacraments is a part of NPH family life.

## HAITI

#### **SHARING OUR FAITH**

In May and June we celebrated the sacraments of baptism and first communion for our children living in Ste. Hélène in Kenscoff and those in the Father Wasson Angels of Light (FWAL) program in Tabarre. In all 22 children were baptized and 40 received communion. Sacramental rites of passage are joyous occasions at NPH Haiti. All of our children participated in the celebration and encouraged their brothers and sisters on their journey of faith. The candidates for baptism and communion serve as great role models to look up to for those who have not yet gone through these rites. In 2019 we hope to buy two vans to transport children to activities that they participate in outside of the home. Sometimes the kids walk several miles for special observances like Flag Day. And we are already planning for the confirmation of the children at Ste. Hélène.

> "Haiti is a tumultuous country with daily struggles to survive. Here at our NPH programs we are able to alleviate that suffering by offering a safe and secure home, healthy meals, quality education and the most important - love, a sense of belonging and family. Life is not easy for our countless staff, older youth living on their own as they navigate higher education programs and our directors. We are faced daily with conflict and violence. Our faith and Fr. Wasson's philosophy is what keeps us going to improve the lives of so many in Haiti. We want to thank you for helping us in our journey of caring for those most vulnerable. God bless all of you."

> > Kenson Kaas National Director of Childcare NPH Haiti

#### **HIGH SCORES ABOUND**

NPH Haiti's children excelled in their academic endeavors. Of the 28 students at École Mixte Ange de Lumière (EMAL) who sat for the 9th grade national exam, all passed with high scores. The 37 students from Ste. Hélène who sat for the national exam had the same successful result. In July 41 young men and women graduated from our high school (12th grade) and seven completed the vocational program. A special celebration at Ste. Hélène marked this milestone for the graduates and the rest of our excited children. Next year we hope to build a new house at St. Louis for our disabled children who now live in St. Simon. This facility must be specially equipped to serve the needs of these children to help them learn and assist with social and emotional development.



High school graduation ceremony



Six out of the 19 new children who arrived in 2018.

#### **OUR FAMILY GROWS**

From April to November 2018 we welcomed 19 new children into our NPH family. specifically nine children to the St. Anne baby house and 10 to St. Hélène. These children had been living in very precarious conditions. Now they live on a beautiful campus where they go to school, play with new friends, eat regular healthy meals, and participate in the daily life of a stable home. They can envision a better future and foster dreams to pursue. We hired two caregivers who also tutor the children after class and assist them with homework. Our goal in 2019 is to transfer our disabled children who are mobile from St. Simon to the St. Hélène campus where they will live in Kay Christine.

#### **COURAGE THROUGH DISASTER**

In 2017, Hurricane Irma severely damaged the outer wall of St. Hélène. We are currently working to rebuild it and fully resolve the security issue this poses. On October 6, 2018, a magnitude 5.9 earthquake struck 19 kilometers northwest of Port-de-Paix. The earthquake damaged several structures, took lives, and injured 533. More than 11,000 houses were damaged or destroyed, 90% of the damage occurring in Bassin Bleu, Port-de-Paix, Saint-Louis-du-Nord, and Gros-Morne. NPH Haiti sent 12 people, including eight Hermanos Mayores, and some staff from the St. Luke Foundation for Haiti with two trucks to communities hit by the guake. One truck carried medical supplies and the other had food (600 sacks of rice, 200 sacks of beans, 600 liters of cooking oil, and 250 sacks of pasta). We took charge of the feeding of more than 1,000 kids, providing them three meals a day with the supplies we donated. We are proud and humbled to be of service in a disaster like this.

#### A SAFE PLACE TO SLEEP

Last year we made major purchases that contributed to the safety and well-being of our children and staff. We bought a new truck to transport food and supplies to the home. We also replaced 300 mattresses and repaired dorms at St. Hélène so that our children can sleep in safety and comfort. The old mattresses had become torn and worn out with age. NPH Haiti makes a special effort to spend locally to help support the local economy and the people who live alongside us as neighbors. The truck was purchased from a local company and a local blacksmith was hired to repair beds in the homes. Most of the structures on the St. Hélène campus are more than 25 years old. In 2019 we plan to start repairing those in the poorest condition, constantly aware that the risk of earthquake in Haiti is elevated. We want to make sure NPH Haiti is safe for our children and those who care for them.

- 151 Kindergarten 9th grade 73 GRADUAT High School 44
  - Vocational Certification 7
  - Universitv 13
  - Holy Sacraments 72



Donations for earthquake affected areas



Children at the NPH FWAL school enjoying a nutritious lunch.



(AVERAGE YEARLY SALARY PER PERSON)



Kay Sebastian multipurpose space getting put to good use

## HAITI: SPECIAL NEEDS PROGRAM

#### **KAY SEBASTIAN CONSTRUCTION**

A multipurpose space christened "Kay Sebastian" was built and dedicated in just six months. This new space is located at the outpatient school and rehab facility Kay St. Germaine. With funding from NPH Spain, the multipurpose area allows for indoor sports and dance areas for our special needs students, space for training workshops for staff and for parents and patients who are receiving services. The mothers' workshop program also uses this area for art and crafts sessions. The space has been put to good use already, it hosted the annual Day of the Disabled celebration and other holiday festivities.

#### **CRITICAL HEALTH CHALLENGES**

Kay Christine, the special needs home at the flagship site in St. Hélène, had a challenging year. Many children and young adults faced serious health issues. Facing one health crisis after another, the staff quickly rallied and put together a SOS SWAT medical team. Displaying a true example of family, five Hermanas Mayores (big sisters who grew up at NPH) provided 24/7 loving care for Binjanie\* who was in the hospital for three months and nearly died on more than one occasion. Having the wonderful support of Dr. Nathalie Colas from the St. Luke Family Hospital was also critical in her recovery. Seven other special needs youth had major health issues and needed treatment. Apart from being extremely grateful that all issues were resolved, the Kay Christine staff implemented new protocols to ensure adaptation to

the changing needs of the population as their average age continues to increase. As youth get older, living conditions in the home need to be adjusted for their needs and comfort.

Gena Heraty, Special Needs Director with children and youth from Kay Christine

\*Name changed for child protection purposes

**157** adults receiving therapy one to two times a week at Kay Gabriel

**32** children and adults receiving 24-hour home care at Kay Christine at our flagship home in Kenscoff

**9** young adults participating in a life skills workshop at Kay Eliane

Estimated **1,000** families in outreach locations received treatment and/or education from NPH-trained therapists and teachers.

In a country with widespread unemployment and underemployment, our program employs **123** people in the Port-au-Prince region.



Marie Carmelle with her students at L'Arch de Noe classroom.



Darlene and Christopher with Guerdes and Kim training for Special Olympics World Games at Centre Equestre Chateaublond

#### YEARS OF TRAINING PAYS OFF

Members of our Special Needs Riding Program will attend the upcoming Special Olympics World Games in Abu Dhabi representing Haiti in March 2019. Equestrians Darlene, a long-term family member of NPH Haiti Kay Christine, and Christopher will compete. Darlene is a seasoned rider with 15 years' experience and Christopher has seven. Both are excited about the opportunity and are currently practicing three times a week at their local riding center. Special Olympics is the world's largest humanitarian sporting event and a global movement that focuses on the empowerment of People of Determination with intellectual and physical disabilities through the power of sport. Equestrian is a competitive sport that requires the rider to have the right horse-riding skills, including communication with the horse, to ensure stability, balance and control. This is the first time Haiti will be represented in an equestrian event at the Special Olympics World Games.

#### **SHARING IS CARING**

Our program received several containers of in-kind donations from Ireland sent by the Espwa Foundation. Among the goods donated were 80 good quality hospital beds with mattresses, 40 hospital bedside lockers, chairs, commodes, walking frames, wheelchairs, and hospital gloves. The donations were shared with St. Luke Family Hospital, a local NPH partner that medically supports special needs children and youth. In turn, our patients benefit from these donations each time a child and youth is admitted to St. Luke. Additional donations, such as bed linens and clothing, were shared with all the NPH programs, including the homes and St. Damien Pediatric Hospital, and with several rural communities.

#### **IMPROVING OUR TEAMWORK AND TRAININGS**

In 2018 we put a lot of effort into working as a team and ensuring that everyone feels united. As a result of these efforts, our programs now feature weekly administration meetings where each sector is well represented. Senior staff members attended a week long leadership training and we organized a training day for all staff. In order to take good care of all our students and patients, our staff themselves must be well educated and in good health. Once again, visiting experts such as behavioral psychologists, a craniosacral therapist, and physical and occupational therapists provided specialty training. Staff also received cancer and stroke awareness training. We are fortunate to have ongoing physical therapy training offered by Norma Lopez, a physical therapist and Bobath instructor specializing in adult neurological rehabilitation.



Viona and her team have the students cooking delicious food.

**85** Students enrolled at Kay Germaine school

## **161** children receive therapy



ADVANCED MEDICAL CARE: ISOLATION ROOM FOR CONTAGIOUS DISEASES AND CRITICAL ILLNESS

\$709 (average per year per child/youth)



Cardiac surgery patients pose for post-op photos

## ST. DAMIEN PEDIATRIC HOSPITAL

#### LIFESAVING SURGERIES

Gift of Life International (GOLI) partnered with St. Damien Pediatric Hospital to offer two cardiac missions in 2018. Some 26 children received lifesaving heart surgery performed by a team of doctors and nurses from around the world. There is no one else in Haiti providing this type of specialty care. There are around 300 children in Haiti who need cardiac surgery. Some are taken abroad, but the sad truth is many die without receiving care. One of the children who received surgery had a large ventricular septal defect (VSD), a hole between the two large chambers of his heart. He had been followed closely and had developed pulmonary hypertension, a serious and sometimes nonreversible complication of congenital heart disease. A cardiologist estimated that if not repaired in the next six months the VSD would be past the point of repair. The boy was unable to get a passport out of Haiti, so the only chance for repair was at St. Damien. The surgery was performed and, though he had a difficult postoperative course, he was able to be discharged and at the twoweek follow-up cardiac visit was doing well. His life truly was saved.

#### FIRST NURSING CONFERENCE ORGANIZED

St. Damien organized and offered it first local nursing conference in May 2018 to celebrate the International Day of Nurses. It was a big success with over 200

nurses and nursing students in attendance. Two days full of continuing education activity included themes such as nursing care in intensive care and neonatalogy. There were workshops for hands on activities. The director of nursing is planning a second nursing conference in 2020.

> Jacqueline Gautier, MD, *Medical Director* for NPH Haiti St. Damien Pediatric Hospital and Kay Germaine program

#### **VISITING DIGNITARY**

To celebrate the United Nations International Day of Persons with Disabilities, St. Damien received a visit from the first lady of Haiti Martine Moïse. Accompanied by key NPH Haiti staff, Mrs. Moïse visited the emergency department, oncology, neonatology, and the abandoned care unit. She joined us in reaffirming our commitment to work together for a better world that is inclusive, equitable, and sustainable for everyone.



The first lady in the neonatology ward



Dr. Noisette performing an ultrasound on a cardiac patient

#### **PEDIATRIC CARDIOLOGY CARE**

Dr. Alexandra Noisette completed her specialization in pediatric cardiology in Paris at Hôpital Necker-Enfants Malades and returned to work at St. Damien in November 2018. Her training was supported by Gift of Life international, Rotary International, and NPH Germany. Our German office also supported the development of a new St. Damien cardiac clinic. Currently Dr. Noisette has a cohort of 800 children receiving cardiac care. Previously they all depended on intermittent care provided by cardiologists visiting every other month or sometimes quarterly. Now the care is always available for children with heart disease.

#### **RE-ENGINEERED MANAGEMENT STRUCTURE**

To strengthen the administration of the hospital, several changes were made. The CFO moved to the administrative director role. The assistant to the hospital became the national director of health. A new CFO and a chief accountant/financial controller were hired. The human resources director became the director of human development. A new human resources director will join the team in 2019. The goal was to make internal operations smoother as team members adapt to their new roles. During 2019, the team will look to add capacities for grant writing and to improve our external communication.

#### STRENGTHENING THE INFECTION CONTROL COMMITTEE

Each year St. Damien faces nosocomial infection outbreaks, leading to increased morbidity and mortality as well as increased expense. All staff and wards are now better organized in the fight against these infections. We have organized weekly meetings, training, and large group education activities around international health observances such as Handwashing Day. Although we continue to face a few outbreaks of nosocomial infections, our response is now faster which shortens the duration of the outbreak.

#### **EASY BREATHING**

St. Damien now has oxygen available in most wards including a central system. The installation work was supported by NPH Italy Fondazione Francesca Rava. With oxygen available in most rooms, we can transfer children from an emergency room to the other wards quicker, thus freeing up beds in our ER faster.

#### **2019 OBJECTIVES AND PROJECTS**

Organize 2nd pediatric conference

Improve budget management

Establish an ethics committee to govern research conducted at the hospital

Improve fundraising efforts and activities

Renovate our facility, including improvements to the intensive care unit

Improve human resources management and staff compensation



Oxygen is now available in most wards



FRUIT AND VEGETABLES FOR CHILDREN IN ABANDONED WARD: \$19 (daily for entire ward)









Provided over

16,600









## Malnutrition Admissions **368**

Treated **1,037** children for dehydration

Provided over **1,800** tuberculosis consults and treated **218** New Cases





Tutoring for community students not able to travel to the NPH Nicaragua school

## NICARAGUA

#### **AN UNDAUNTED SPIRIT**

During the persistent social unrest and political instability Nicaragua experienced in 2018, we maintained a 93% attendance rate in our school. We are working diligently to help to ensure that our children's journey to adulthood will not be hindered by the wider national unrest we have seen. For the 101 community children in nearby, lower income neighborhoods who attend our NPH school but who could not safely travel to school each day, a team of educators traveled from community to community to provide tutoring and educational support. This helped to ensure their educational journey was not completely stalled. University students participated in technical programs and internships through partnerships with private companies. In 2019 we will assess options to enroll university students in programs in Honduras thereby helping to guarantee their studies can continue without threat of disruption.

"At NPH Nicaragua we are focused on progress, even if it's the smallest victory. After a very traumatic year of new challenges as a country and as a home, we strive to find innovated and creative ways to achieve our main objectives; ensuring the care, health, and education of our children. We want to recognize that in 2018, your support meant much more to us because of the political situation Nicaragua is facing.

> Thank you for being part of our NPH family and for those that gave us their time, prayers and donations. I know that God will repay his valuable contributions with more blessings for his family. For my part I wish you well for this year and peace in your hearts.

> > Marlon Velásquez National Director NPH Nicaragua

#### **FIRST-CLASS LEARNING**

Last year our secondary school received new students and we provided 23 scholarships. Improvements in our school's infrastructure provided for a better learning environment and access to upgraded recreational areas. We also finished construction on a dining area in our primary school. In 2019 our goal is to expand the preschool with a new nursery that will accommodate 30 new children.



New secondary school classrooms

# 7 Kindergarten 18 6th grade 15 9th grade 7 High School 13 Holy Sacraments 10 Quinceañeras/os



Pequeños al Servicio group discussing the Fr. Wasson philosophy



Strategic partner in helping NPH Nicaragua



Having fun during therapy time at the Samaritan Program



CASA SAMARITAN SERVICES: \$950 (PER CHILD PER YEAR)

#### **SERVING OTHERS**

A special group of youths called Pequeños al servicio is having a positive impact inside NPH Nicaragua and beyond. This group of leaders develops protection and prevention programs for different ages and delivers them to NPH children and to the local community. They develop teaching activities, like Healthy Cafeteria, for their NPH peers. They also do community service through visits to children at La Chureca (an infamous impoverished urban community) to share snacks and enrichment. In 2019 the group plans to raise funds through a cafeteria program and use them to fund NPH group activities and continue their community outreach efforts.

#### HARVESTING STRATEGIC PARTNERSHIPS

Yara International continued its support of NPH Nicaragua with a third year of donated fertilizer, a valuable contribution toward improving the quality of our farm's harvests. In 2018 we also signed an agreement with World Vision and Borda to assist NPH Nicaragua in the development of a sustainable learning program focused on water sanitation and hygiene. For 2019 our vision is to continue improving our internal staff's capabilities in best practices and the use of efficient resources in our agriculture programs.

#### **GOOD SAMARITANS**

The Samaritan Program offers support to children with special needs on Ometepe Island. More children continue to flow in the program in need of therapeutic and psychological support. In 2018 we added 10 children to the program, increasing our total population to 48 children—22 boys and 26 girls. We also improved the home's physical infrastructure to better protect us from frequent rainstorms and floods. In 2019 we hope to expand our services to include 12 more youth.



NPH youth helping with activities in a shelter for volcano victims.

## GUATEMALA

#### **DISASTER ERUPTS**

After the catastrophic eruptions of Volcán de Fuego, NPH Guatemala worked with the global fundraising offices in five specific areas. We supported the relief corps by helping volunteer firefighters from Parramos and Itzapa repair an ambulance and we donated wheelchairs, uniforms, and high-range lamps. NPH Guatemala delivered 1,350 servings of food, and five weeks' worth of over-the-counter medications in Alotenango and Escuintla shelters. We held workshops for women in shelters, plus education and recreation activities for 60 children. Fr. Reynaldo Galindo celebrated the Eucharistic providing spiritual support to displaced persons. And NPH Guatemala created alliances with institutions for the reconstruction of homes. Our 2019 goal is to complete the last project supporting housing reconstruction.

"In 2018, we earned recognition from national government agencies that work in the transformation of services in children's homes. The National Council of Adoptions, an entity that grants accreditation for the operation of children's homes, invited us to

participate jointly with them to develop four workshops featuring the NPH OneFamily Program. The workshops targeted homes in each region of the country. This experience was a significant recognition of NPH as an organization that offers quality childcare services, one that works hard in the transformation of its services, and one that follows up-to-date best practices for the protection of children at risk. These efforts and others have truly made us feel proud of our team and our place in this great NPH family."

> Orlando Ramos National Director NPH Guatemala

#### **STRONG GIRLS UNITE**

In August NPH Guatemala revitalized the Chicas Poderosas program for girls in the NPH family. At each meeting, a new topic relating to girls' empowerment is discussed, such as self-knowledge, prevention of social problems, and moral values. Currently 49 Pequeñas participate in the six groups that meet once a week. The girls are grouped loosely by age, from ages 8-10 to 22-24. The goal of this program is to help prevent and eradicate violence, as well as help NPH Pequeñas find their own voices on their path to empowerment. The future plan is to implement other activities that ensure the success of women in all aspects of their lives and to expand the age groups.



Girls' empowerment group activity



9 Kindergarten
19 6th grade
26 9th grade
11 High School
26 Vocational Certification
2 University

Holy Sacraments

Quinceañeras

2

6

...

#### **BRINGING FAMILIES BACK TOGETHER**

The NPH OneFamily program completed its second year of working on behalf of Pequeños reintegrating with their biological families in Guatemala. We currently serve 38 children and adolescents in Chimaltenango, Guatemala City, San Marcos, Quetzaltenango, Retalhuleu, Sololá, and Petén. In 2018 the team conducted 107 home visits, 29 visits to educational centers, and 248 interviews. The children's welfare is ensured through visits, monitoring, and workshops. As a result, one Pequeño graduated from middle school.

This work, carried out by the Department of Social Work, allows us to monitor the adaptation of a Pequeño during and after reintegration with their family and community. It strengthens communication and a climate of trust, love, and security in the family nucleus, so that a child can develop into a productive person in society. In 2019 we will increase the participation of children and their families in the development of their communities and put their skills into practice.

#### **INNOVATIONS IN LEARNING**

The educational center of NPH Guatemala implements the Montessori method and the stimulation of neurolearning to improve the educational process. During 2018, the school educated 237 students and awarded 157 scholarships to children from surrounding communities. The Montessori method was implemented in third grade, benefitting 15 children. We had nine students graduate from kindergarten, 18 from elementary school, and 26 from middle school, plus 7 adolescents earned prizes for technical excellence in vocational workshops. The neurolearning classroom was implemented, serving 22 children with diverse learning needs. Through a variety of activities, students exemplified the values of NPH, such as delivering 150 bags of necessities to children in other schools.

#### EASING THE BURDEN FOR WORKING MOMS

A new day care center is coming to NPH Guatemala in 2019. The bulk of the work was completed in 2018, including setting up program administration and building out the nursery area. This early stimulation initiative is unique within NPH as it is focused on supporting working single mothers in the community. The center plans to accept children ages 2 to 4 and provide them four meals a day and early childhood education. NPH Guatemala identified the need for this to assist working women and those looking for employment to help support their families. The center will provide a safe, healthy, and stimulating environment with capacity for 20 children.



A proud graduate receives her diploma at NPH Guatemala



The new daycare center ready to open in 2019.



NUTRITION FOR DAYCARE CENTER STUDENT: \$1,390 (PER CHILD PER YEAR)



Toviding quality early childhood stinidhauon at the CAI onsite daycare

## **EL SALVADOR**

#### CAI KEEPS KIDS FROM FALLING BEHIND

The population of our Centro de Atención Infantil (CAI), which serves children ages 1 to 7, increased considerably in 2018. We began the year with 19 children, but now have 52, with 34 kids coming from the community and 18 children of Hermanos Mayores. With the increase in CAI children, two additional caregivers more were hired. Early education is extremely important for children, so that they can develop properly. Unfortunately local public schools do not provide this type of education and parents cannot afford private schools. So, their children simply don't attend school in this crucial age. Through the CAI program, however, children receive the maximum benefit of a strong foundation for future educational and social development. Next year, we expect even more children to enter the CAI program. We welcome this increase as an opportunity to serve the community and fulfill our mission.

"Last year NPH El Salvador focused more on supporting the surrounding community, specifically in the area of education. Thanks to new programs like Centro de Atención Infantil and Becas Comunitarias Padre Wasson, we are able to provide

education to many children, teenagers, and young adults who want to chase their dreams. This work has the power to impact our family in a significant way. It clearly exemplifies Fr. Wasson's philosophy of serving others. We are here to help our kids and our communities. We are able to do so thanks to God and to all the support we receive from donors, godparents, and friends."

> Olegario Campos National Director NPH El Salvador

#### **MORE VISITORS WELCOMED**

We enjoy receiving visitors at NPH EI Salvador. In 2018 a total of 79 people from the United States, Italy, and Spain came to our home and spent time with our kids. Visits from godparents and friends make a big difference in the lives of our Pequeños; they get an extra measure of love and attention from people for care about them from afar. People are touched and inspired by their NPH home experience; they return to their homes inspired to spread the word about NPH and get more people involved. In 2019, NPH El Salvador looks forward to receiving more groups to stay in our home and inspiring visitors with our work. our commitment to the mission, and, most importantly, our love.



Visitors with Pequeños in front of the NPH El Salvador chapel

#### Kindergarten 7 **BRADUATE** 6th grade 7 15

- 9th grade
- 32 High School
- 12 Vocational Certification
- 36 Holy sacraments
- Quinceañeras/os 18



A graduate proudly poses for a photo with visitors.

#### NEW SCHOLARSHIPS BRING OPPORTUNITY

Becas Comunitarias Padre Wasson (Fr. Wasson Community Scholarships) formally launched in 2018 to provide support to children and teenagers living in the community around our home and to young adults studying at university. Currently there are 59 scholarship recipients in the program — 27 are children and pre-teens studying at our NPH School, four are high school students, and 28 are young adults studying at university. Thanks to this new program, more students have a chance to pursue their dreams in a society where most families prefer that their children start working at an early age and contribute to the household instead of sending them to school. Through education, however, these children can change their situations for the better. Next year, we expect children who finish the CAI program will be able to participate in Becas Padre Wasson and continue their studies. NPH will continue serving students from the community so that they, too, can pursue their dreams.

#### **HEALTH SERVICES FOR ALL**

The NPH El Salvador clinic had a busy year covering the basic needs of our Pequeños and external students as well. The clinic attended to new Pequeños, CAI students, and Becas Padre Wasson recipients, 46 in all. Our clinic staff conducted healthy child evaluations for each child and vaccinated our new Pequeños. For NPH it is extremely important that both the kids living with us and external students stay healthy and ready to attend school and learn. Providing timely and appropriate health services is essential. External students often come from poor communities where they lack access to medical care. For this reason, NPH has made a commitment to provide health services to both Pequeños and external kids. Next year, this practice will continue with an added emphasis on dental health for the external population.

#### **INSPIRED BY FR. WASSON**

NPH El Salvador served the local community is a unique way by remodeling a portion of the facilities of Armando Acevedo High School. The remodeling work included restrooms and picnic tables benefitting the school's 10 teachers and 230 students. We welcome the opportunity to support the communities around our home. This commitment is part of our mission and helping others in need is our legacy. Unfortunately in El Salvador most public institutions do not have ideal facilities to serve students, nor do they have the means to repair them. NPH El Salvador will continue to help and support the communities located around our home and follow Fr. Wasson's example.



Community children that participate in our onsite school also receive wellness check-ups



NPH staff helps with repairs and improvements at a local high school.



HEALTHCARE AND PERSONAL HYGIENE: \$1,172 (AVERAGE PER CHILD PER YEAR)



Montessori student from the community

## DOMINICAN REPUBLIC

#### ADVANCING COMMUNITY PARTNERSHIP

At NPH Dominican Republic we provide children in our home and surrounding community with a preschool program or Montessori. This program provides not only eight hours of care, structure, and learning for young children under six years old, but also provides two meals a day to all children in the program, some of whom may suffer from food scarcity at home. This year we have nearly doubled the size of our Montessori program by adding 20 children. Though some of these students will not attend our school after Montessori, this program is helping to prepare children for kindergarten. It also provides parents in our local community with childcare, food for their children during the day, and time to work a job while their children are at school. The goal for this program is to prepare as many children as possible for future learning. NPH Dominican Republic hopes to expand this program as the need increases.

> "Last year we focused on opening doors and creating new opportunities for our older Pequeños to grow. We exceeded our own expectations by successfully moving many of our university students to their own housing with continued support. We had eight Pequeños work with global companies. We worked to create professional opportunities that had not been dreamed of before, which have helped to widen the children's view of success and professional options."

> > Kieran Rigney National Director NPH Dominican Republic

#### **A POPULAR PASTIME**

This school year NPH Dominican Republic started a Saturday morning workshop for kids in our home. These workshops include a multitude of activities from technical skills such as woodworking and electricity, to creative learning with dance, music, and painting. We currently have more than six four-hour workshops running every Saturday morning with over 100 children participating. These workshops are helping our NPH children be prepared to work outside the home and find an interest or area of study they are passionate about, all while providing better skilled workers for our community.



Saturday morning art workshop



$\sim$	60	Kindergarten
	113	6th grade
A	125	9th grade
	57	High School
A C		
5	90	Holy Sacraments
	18	Quinceañeras/os

Community beneficiary receiving therapy at San Marcos

#### SAN MARCOS OUTREACH

Last year NPH Dominican Republic launched an outreach program for individuals with special needs living in our surrounding community. We are currently serving seven children and adults in various ways, for example, support with medication expenses, small home improvements, and therapy. The assistance we offer families with special needs children is a service that cannot be found within 50 miles of our home. We provide an important service to the local community and help keep children united with their families, whenever possible. Our goal is to continue to grow this program and provide more assistance for our local community as we encounter more individuals who would benefit from these services.

#### MONTE PLATA EXPANSION

In January 2018 NPH Dominican Republic opened a second home in Monte Plata for use as a transition home, with children staying on average three months at a time. So far this home has served 19 children while they transitioned into our main NPH home, were reunited with their families, or were placed in the care of a different home. Monte Plata is providing our community and our children with better services to help children adjust after a traumatic situation. Due to the advantageous location, the transition home offers assistance to a community where we were not active previously before. In the future NPH Dominican Republic hopes this home can be used to help more children, as we have the ability to care for many more.

#### **GAINING WORK EXPERIENCE**

As the children in the NPH Dominican Republic home mature, the need for work experience and job opportunities increases. This year we have worked together with a number of local and international companies to provide qualified Pequeños with valuable work experience. Two of the biggest accomplishments in this area are a partnership with Marriott Hotels in Santo Domingo and with Mediterranean Shipping Company (MSC). The former provided four Pequeños with internship experience in the hospitality industry, while MSC awarded four graduated Pequeños a nine-month contract for work on a European cruise ship. We hope to continue to partner with outside companies to help provide valuable real world work experience to the NPH family.



Children at the Monte Plata transition home



Youths receiving work opportunity from Mediterranean Shipping Company seal the deal



CANCER TREATMENT: \$5,340 (PER CHILD PER YEAR, PATIENTS FROM HAITI HOSTED AT NPH DR HOME)



"Put on Your Backpack" campaign image

## PERU

#### **NEW IDEAS FOR A NEW TIME**

NPH Peru formed a marketing and fundraising team to cultivate donors in the capital city of Lima. The team's efforts have been effective. Examples of their early success are donations from major corporations like Quimpac and Cargill, giving 4.5 tons of salt and project funding of \$15,000 respectively. In 2019, a local campaign known as "Ponte la Mochila" or "Put on Your Backpack" is planned to target 200 individuals with proceeds benefiting specific needs within Santa Rosa de Lima here in NPH Peru. This initiative is intended to not only raise money, but also raise awareness of NPH within Peru and help spread the message about our mission and work.

"2018 has been a year of much learning for us. This year we began finding local donors. We are working to make NPH more known locally. The result of this work can be seen right now through all the alliances that have been established. But there is still too much to do. Each time

a new door is opened, we have the opportunity to help NPH Peru stand out among institutions competing with us for funding."

> Tula Cruces Castillo and Rosario Chirinos National Directors NPH Peru

#### **CASH CROPS**

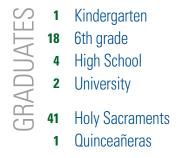
Since 2017, NPH Peru has been sowing corn on cultivated land as food for farm animals. Currently two hectares are producing 70 tons of corn about every four months. Our gardening staff receives logistical support from the accounting department and the NPH Peru National Director. This crop, grown on our own soil, generates income and feed for livestock. In the future, we hope to identify other consumer product crops that, with technical advice, can benefit the home.



Children helping in the fields



Classes for parents are organized by the NPH Peru social worker.



#### NPH ONEFAMILY COMES TO PERU

In 2018 we launched the NPH OneFamily program with home visits, family awareness sessions and a parental training program called School for Parents. Our children and adolescents often come from dysfunctional families. Many of them have experienced abuse, mistreatment, and a lack of care and attention to their basic needs. The parental training program aims to teach biological parents core skills and raise their awareness of responsibility to and care for their children. Parents receive training on issues related to the rights of children and families, with special attention to acquiring and strengthening their parenting skills. The School for Parents is run by the NPH OneFamily psychologist and social worker. In 2018 monthly session were held, but 2019 training will be offered twice a month.

#### PUTTING ON OUR DANCING SHOES

The teaching and practice of art contributes to healthy emotional development. It also supports social and intellectual development. In 2018 we offered our children instruction in a dance called festejo and a musical instrument known as the cajón peruano, both traditional cultural expressions of our province in Peru. Children attended class three times a week. They were enthusiastic learners. Their talent and charisma showed during small performances for groups of visitors to NPH Peru. And they were invited to participate in a special celebration of our province.

#### **A WELCOME RETURN**

In April Rafael Arce Guillén rejoined our team as house director. He is a psychologist and came to us from NPH Honduras where he has spent the last few years as coordinator of the Department of Psychology and supporting the implementation of the NPH OneFamily program. Rafael identifies closely with the philosophy of Fr. Wasson because he is a Hermano Mayor, (former youth that grew up in a NPH home).As house director, Rafael's priorities are to ensure the needs of children, that they achieve their goals and objectives in life. The children view him as a father figure. Rafael supports an environment of trust and teamwork that encourages open dialogue and respect among the NPH Peru team. He feels that a strong, cohesive team is necessary to transmit a sense of stability and security to our children.



Musical cajón instrument class



Rafael speaking to staff in his new role as the House Director





#### Onsite primary school classroom

## BOLIVIA

#### FREE TO BE BETTER

In August 2018 NPH Bolivia's on-campus primary school received an administrative resolution to function as an autonomous and independent school. It was a long, arduous process to obtain this status from the Ministry of Education. What this means is our school will continue to operate under the Bolivian national flag and offer classes per the official Bolivian curriculum; however, our primary school now has the flexibility to offer tutoring and assistance to children who need extra help in certain areas. In addition, we have hired a more experienced English teacher and a dedicated music teacher, which helps our 61 students be more creative with the support of a stronger educational foundation. Today 40% of primary school students earn what the school deems to be "good grades." We hope that with this newly gained independence, we can transform our school to better meet the needs of our children and children from the community.

"2018 was a year of inspiring hope, building stability, and fueling excitement for the future."

Tom Kuiper National Director NPH Bolivia

#### LAYING FOUNDATION FOR THE FUTURE

In 2018, we laid the foundational bricks of our organization, primarily by formalizing policies and procedures, developing handbooks to govern key operational areas, and completing several staff support initiatives. Now, among other benefits, selecting the right employees and training new ones will be significantly easier. Furthermore, we completed an audit and re-organization of the home's finances and hope to officially register our home with the National Tax System by the end of 2019. This will make it easier to solicit donations and support from Bolivian companies. In many cases, in-country donors will be eligible to receive a maximum 25% utility tax reduction, a significant enticement for many businesses.



A caregiver reading to a group of children during free time.

## GRADUATES

- 5 Kindergarten
- 9 6th grade
- 4 9th grade
- 4 High School
- 9 Holy Sacraments
- 9 Quinceañeras/os



A renovated home

#### **BUILDING BUZZ**

As a result of vast renovations completed last year, a majority of our children now live in new housing. Five houses were rebuilt: Ángeles de Dios, San Jorge, Estrellas, Discípulos, and Betanía. NPH Bolivia renovated these aging structures with durable roofs, windows, and walls that will be more secure, especially during the rainy season. In 2019, our projects department will continue to raise money and rebuild other outdated housing. We are also looking to completely renovate the heart of our home: the main living room. This huge building is where we eat, gather for large events, play, do office work, watch TV, and practice piano. It is in use many hours every day. We want it to be both secure and welcoming to our children.

#### HAPPY STAFF, HAPPY KIDS

The general atmosphere at NPH Bolivia became much more stable in 2018, making it a better and more secure home for our children. The improvements resulted from many steps taken to support our staff, such retreats for our caretakers, team bonding activities, clearly outlined job requirements, and monthly evaluations of their work. The team's approach to their work is now much more positive. Their displays of unwavering commitment have had a positive effect on the children throughout the entire home.

Additionally, thanks to the new human resources department, workshops in needed areas were developed and take place regularly. In 2018 monthly topics included positive work environment, anti-stress intervention, well-being for educators, assertive communication, emotional intelligence, and positive discipline. Groups ranged from 22 to 57 staff from multiple areas of the home. Future topics include conflict resolution. These workshops have made all of our staff members feel more comfortable and confident in their jobs, resulting in hardly any employee turnover in 2018. The constancy of our staff has made our children feel more at home. We look forward to continuing and increasing formal training in 2019.

#### LEGALLY DOCUMENTED

The final big organizational accomplishment was the registration of all our children. Out of the 110 children in our home, 17 had no documentation whatsoever. In 2018 we secured national identity cards for 15 children and birth certificates for 23 children. In 2019 our goal is to secure both birth certificates and national identity cards for 100% of our children.



Local nurse attending to a patient in the internal clinic



A youth proudly showing her new identity card



"A child who knows they are getting a good education feels confident, not only now but even with respect to the future, knowing that they are ready to face it." Fr. William Wasson

In addition to the over 3,000 children and youths that are fully support by NPH, there are over 2,300 community students attending onsite NPH schools. Not only are they receiving a quality education, nutrition and healthcare, they are receiving the values, mission and philosophy of Fr. Wasson and our NPH family.

Mexico / Opened: 1954 – Children and youth fully supported: 719 Total services provided: 1,677

> **Guatemala / Opened: 1996** Children and youth fully supported: 210 Total services provided: 2,208

El Salvador / Opened: 1999 Children and youth fully supported: 142 Total services provided: 583

Honduras / Opened: 1985 Children and youth fully supported: 462 Total services provided: 12,031

Nicaragua / Opened: 1994 Children and youth fully supported: 155 Total services provided: 445

Perú / Opened: 2004 -Children and youth fully supported: 100; Total services provided: 101

**Bolivia / Opened: 2005** Children and youth fully supported:110; Total services provided: 177 - Haiti / Opened: 1987 Children and youth fully supported: 981 Total services provided: 99,155

**Dominican Republic / Opened: 2003** Children and youth fully supported: 211 Total services provided: 1,279

> Totals are as of December 31, 2018. Total services provided includes children and youth fully supported, community children, youths and adults who receive support by either attending our onsite schools, scholarships, in-kind donations and or medical/social services. \*Includes the St. Damien Pediatric Hospital.



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